

# REMOTE ACCESS AND SUPPORT

## KEEPING EVERYTHING UP AND RUNNING

Shell-O-Matic knows that if a cell slows down or stops, it is imperative to get it back up and running quickly.

With the PLC-based supervisor, Shell-O-Matic experts can assist either by connecting to the computer remotely or by establishing a VPN connection. This allows our fully equipped diagnostic PCs to virtually become part of a customer's machine network to check the system status and reprogram it if needed.

